



Extended Producer Responsibility Plan – Tires

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A. Regulatory Basis for this Plan

This Extended Producer Responsibility Plan (Plan) is filed by Tire Stewardship BC Association (TSBC) with the Ministry of Environment and Parks (Ministry) and its successors pursuant to the requirements of the Recycling Regulation, B.C. Reg. 449/2004 (Regulation) for the tire product category identified in Schedule 4 of the Regulation as currently in effect.

For purposes of this Plan, the tires covered in Schedule 4 are simply referred to as “tires” or “program tires” and are described in detail on the TSBC [website](#). The program tire types (unrimmed in all cases) at the time of submitting the Plan are commonly referred to as Passenger and Light Truck (PLT) tires, Medium Truck (MT) tires, Agricultural (AG) tires and Logger Skidder (LS) tires.

This Plan describes the current program for tires in the context of the approval criteria set forth in the Regulation. The Plan is expected to remain applicable for the foreseeable future.

Some tire types are explicitly excluded under Schedule 4, Section 2 (d) of the Regulation. Details of these tires, referred to as non-program tires for the purpose of this Plan, are also described in more detail on the TSBC [website](#) (see Section II e).

B. Appointment of an Agency

Operating under the British Columbia Societies Act, TSBC is a provincial not-for-profit society responsible for delivering BC’s scrap tire recycling program in accordance with its Ministry-approved Extended Producer Responsibility Plan and the Regulation.

Since January 1, 2007, TSBC has been accountable to the retailers, other stakeholders and the public for the collection, processing and environmentally sound disposal of all program tires. TSBC will continue to be the stewardship agency on behalf of each registered retailer (producer) in the province and will comply with Part 2 of the Regulation with respect to the duties referred to in paragraph (a). In addition, a copy of any notification the agency received from the producer is available upon the request of a director as per Section 2(4)(b) of the Regulation.

For the purpose of the tire program, the BC Recycling Regulation defines a producer as a person who

- i. sells, offers for sale or distributes a new tire product in British Columbia,
- ii. is the owner or licensee of a trademark under which a tire product is sold or distributed in British Columbia, whether or not the trademark is registered, or

- iii. imports the tire product into British Columbia for sale or distribution.

The list of retailers (producers) represented by TSBC is maintained on the TSBC [website](#).

The society is governed by a [Board of Directors](#) representing four member organizations:

- Retail Council of Canada;
- Western Canada Tire Dealers Association;
- The Tire and Rubber Association of Canada; and
- New Car Dealers Association of BC.

TSBC also consults with its Advisory Committee comprising representatives from a variety of stakeholder groups such as scrap tire generators, haulers, processors, manufacturers, local government, and Indigenous & environmental organizations. The committee meets at least annually or as needed to provide advice on program policy and operations. This forum is considered essential to the ongoing success of the program and will be maintained. The [membership list](#) and [terms of reference](#) are published on the TSBC website.

TSBC's structure and governance will be verified annually in the Annual Report to the Director, highlighting any changes from the previous report. The structure and governance information on the TSBC website will also be maintained accordingly.

C. Plan Components

1. Program Structure [Section 5 (1)(c)(i)]

The plan adequately provides for the producer collecting and paying the costs of collecting and managing products within the product category covered by the plan, whether the products are currently or previously used in a commercial enterprise, sold, offered for sale or distributed in British Columbia.

TSBC program participants are as follows:

- Retailers (producers): sell program tires, and/or equipment with program tires, and generate scrap tires.
- Return to Retailers (R2R): subset of retailers that have voluntarily agreed to accept up to four car tires, clean and off rim, from the public during business hours.
- Collection Facilities: subset of retailers that in the normal course of business take back program scrap tires when a new program tire is purchased.
- Generators: generate scrap tires (auto wreckers, landfills, etc.).
- Haulers: collect and transport scrap tires from retailers and generators.

- Processors: process scrap tires into products or use as energy recovery.
- Manufacturers: manufacture products from BC recycled rubber.

TSBC collects an Advance Disposal Fee (ADF), commonly referred to as an eco-fee, from registered retailers on the sale of every new tire including replacement tires and tires on new vehicles / equipment. Set by TSBC on behalf of producers (retailers) and published on the [TSBC website](#), ADFs vary by tire type to compensate for the higher costs of collecting and processing larger tires.

These fees are used in the operation of the tire recycling program in BC with no portion of the eco-fees collected directed to government. While the majority of funds (typically over 90%) represent incentives paid to transport and recycle BC's scrap tires in environmentally responsible ways, TSBC also directs funds to other activities that enhance BC's tire recycling program and help TSBC meet its goals. Examples include:

- A Manufacturing Incentive program to stimulate the use of BC recycled rubber by BC manufacturing companies and foster innovation and investment. This program has created a strong and stable market for BC recycled products.
- A [Community Grant program](#) to support communities in their use of BC recycled rubber in projects such as playgrounds and other recreational facilities.
- A voluntary province-wide [program to recycle bicycle tires and tubes](#). The program piggybacks on the existing automobile scrap tire and collection infrastructure. There is neither an eco-fee to the consumer nor a disposal fee charged to bicycle shops.
- A compliance process to ensure all retailers “pay their fair share” by correctly reporting and remitting eco-fees on all new program tires sold in BC.

2. Consumer Access to Collection Facilities [Section 5 (1)(c)(iii)]

The plan adequately provides for reasonable and free consumer access to collection facilities or collection services.

Unlike other product recycling programs where consumers must choose between putting their end-of-life product into the waste stream or taking it to a collection depot for recycling, most motorists exchange their scrap tires for new ones at the time of purchase. For the purpose of this Plan, and to maintain consistency with the terminology used in the Recycling Regulation, these retailers are referred to below as Collection Facilities. For consumers who choose not to leave their scrap tires with the retailer at the time of purchase, purchased their tires from an online retailer, or for other reasons have scrap tires to dispose of, TSBC ensures access to other options. TSBC refers to these tires as “orphan” tires.

TSBC's three recognized options for disposal of scrap tires, including orphan tires, are discussed below and are followed by TSBC's approach to monitoring its recovery rates.

ACCESS TO COLLECTION

Collection Facilities – available when consumer purchases new tires

The majority of tire retailers take back one scrap tire for every new tire sold and arrange for haulers to collect and transport the tires to TSBC processors. An exception to this standard practice is online retailers, as they generally do not have a physical facility to provide an option for returning scrap tires.

Return to Retailer Program – available year-round for consumers with “orphan” tires

The ongoing [Return to Retailer \(R2R\) program](#) is TSBC's primary option for consumers with orphan tires.

- R2R provides consumers with a free option to return orphan tires to participating retailers. R2R locations are a subset of TSBC retailers that have voluntarily agreed to offer this service.
- This is a year-round program for consumers to drop off up to four passenger or light truck tires, clean and off rim, during the retailer's business hours.

Tire Collection Events – scheduled events for “orphan” tires

Tire collection events are another convenient option to facilitate TSBC's capture of orphan tires. Event locations are selected based on where demand exists and/or upon request by a retailer or local government. No tires are refused at these events as TSBC recognizes that consumers could abandon them at a later time and place.

TSBC also seeks synergies to hold events in conjunction with other BC stewards and continues to participate in clean up events held by Regional Districts and municipalities. In its Annual Report to the Director, TSBC will provide details of the various activities undertaken, including the location of collection events and the partners involved.

TSBC recognizes that despite these options for orphan tires, some motorists will dispose of their scrap tires at a local government facility or depot, where they are collected by TSBC haulers. A consumer's choice to do so may be due to convenience, preference or habit, or because they are unaware there is a TSBC solution.

TSBC recognizes that while tools such as Recyclepedia play an important role in helping consumers locate recycling options, access to information alone does not always overcome barriers such as convenience, established habits, preferences, or lack of awareness that free and accessible tire recycling options exist. For this reason, TSBC's communication and education

efforts extend beyond directing consumers to search tools. TSBC undertakes targeted outreach and awareness campaigns designed to proactively inform consumers of available return-to-retailer options, promote the convenience of retailer-based collection over disposal at local government facilities, and reinforce proper end-of-life tire management through repeated and consistent messaging delivered via multiple channels.

TSBC will continue to work with non-TSBC collection facilities, such as local governments, to provide free collection services for program tires. This includes meeting TSBC’s commitment to provide two cleanouts per year, internally monitoring these collections, ensuring complaints are recorded and responded to within two business days, and continuing to conduct the annual survey with each Regional District and sharing the full report with the Ministry.

RECOVERY RATE

Recovery rate in the regulation “means the amount of product collected divided by the amount of product produced, expressed as a percentage”. Due to a number of factors specific to tires, TSBC defines its Recovery Rate as the “*actual number of scrap tires collected in the reporting year divided by the actual number of new tires sold 5 years prior to the reporting year, expressed as a percentage*”.

TSBC’s recovery calculation for tires aligns with the average life of a tire and therefore establishes a meaningful measure of program performance. Although there is no precise way to determine the life of a tire due to tire design, driver habits, climate, road conditions, etc., most research indicates that its average life is between 4 to 6 years.

TSBC fully expects continuing fluctuations in its annual recovery rate given the factors affecting sales and the increased and ongoing use of winter tires that extend the life of a tire. In addition, some haulers will cull tires collected at the retailer’s locations for the export reuse market. These volumes are not included in TSBC’s tire collection data, thus impacting the recovery rate percentage. This activity fluctuates but can account for as much as 5% in any given year.

3. Consumer Awareness [Section 5 (1)(c)(iv)]

The plan adequately provides for making consumers aware of the extended producer responsibility program; the location of collection facilities or the availability of collection services; and how to manage products in a safe manner.

TSBC uses a variety of methods to raise consumer awareness of the program, with success measured mainly through consumer surveys conducted annually. In delivering its communications plan, TSBC adjusts its focus areas from year to year to implement campaigns (messages, delivery methods) based on changing needs, including those reported by program

stakeholders.

As its core communication method, TSBC will continue to maintain an up-to-date [website](#) to promote program awareness. This includes providing the locations of all Collection Facilities, Return to Retailer locations and other collection services, and the eco-fee amounts that may be charged to consumers by retailers (producers) on the purchase of a new tire.

Beyond its website, TSBC will continue to deliver targeted campaigns in accordance with its communications plan. In the past, these have included encouraging the use of retailer collection options over local government facilities and promoting the purchase of products made using BC recycled rubber. Successful delivery methods for TSBC's information campaigns for consumers and/or local governments have included:

- [Social media](#) (Facebook, Instagram, Threads, X and LinkedIn) and digital media;
- TSBC web site – [News & Updates Page](#);
- [Videos](#) (e.g., showcasing the recycling process, and how the eco-fee is used to create new value from old tires);
- TSBC-decaled trailers that travel throughout BC collecting tires;
- Media attention (from [community events](#) such as TSBC's Community Grant program, Ambassador Program, Tire Collection Events); and
- Paid Media such as bus, TV and radio ads.

TSBC also works with other stewardship agencies in joint initiatives to improve overall public awareness and interest in recycling. Historically, these initiatives have included:

- [Stewardship Agencies of BC \(SABC\)](#) – a common website for information about BC's stewardship programs.
- [Recycling Handout](#) – a common brochure that describes all of BC's stewardship programs.
- [Recyclepedia](#) – an enhanced web tool and app for consumers wanting to know where to recycle certain materials.
- [First Nations Recycling Initiative](#) – jointly funded by many BC stewards to assist in our collective engagement with First Nations to develop or improve the collection of stewarded products.

Despite the program's maturity, TSBC did not become actively engaged in a focused communication strategy until 2021. As a result, while there has been growth in awareness, this remains an evolving area of the program which will continue to be adjusted based on stakeholder feedback and survey responses. As survey data includes details such as demographics and regions, it provides the ability to assess things such as urban versus rural communication outcomes. These details are valuable input to TSBC's communication strategy in terms of the regions to target, the best mediums for the messaging and to help deliver TSBC's commitment to continuous improvement in awareness.

Outcomes of TSBC’s key campaigns will be confirmed in the Annual Report to the Director.

4. Management of Program Costs [Section 5 (1)(c)(v)]

The plan adequately provides for assessing the performance of the producer's extended producer responsibility program and the management of costs incurred by the program.

PROGRAM ECO-FEES

The program is funded by the retailer (producer) that may charge the consumer an eco-fee for each new tire sold. The BC Recycling Regulation states that “the plan must adequately provide for the producer paying the costs of collecting and managing the products within the product category covered by the plan”, and TSBC commits to meeting this requirement.

On average, the majority of the revenues (~ 90%) are paid out in program incentives to transport and process scrap tires, and to manufacture new products. TSBC does not pay incentives to any party to collect tires on its behalf. The balance is used primarily to fund the administration of the program; TSBC’s comprehensive communication programs; to provide [Community Grants](#); and to cover any tire collection costs arising from unique arrangements to address logistical or geographic challenges, which TSBC will report on in its Annual Report to the Director (issues/related activities).

TSBC has three types of program incentives:

Transportation Incentives

TSBC’s transportation incentives are published on its web site in TSBC’s Program Policy Document with the rates updated in the document on an annual basis. The framework for these incentives has been in place since 1991. Transportation incentives cover transportation by road and sea and are based on the weight of the load and the distance travelled. The transportation incentive is not paid until the scrap tire has been delivered to a TSBC registered processor.

Processing Incentives

TSBC’s processing incentives are published on its web site in TSBC’s [Program Policy](#) Document. The framework for these incentives has been in place since 1991. Processing incentives are paid to a TSBC registered processor for converting a whole scrap tire into a product or for use as energy recovery. The amount of incentive eligible is dictated by the type and level of processing, for example, incentives are greater for recycling vs energy recovery.

TSBC reviews the processing incentive annually to determine if the rates need to be amended to reflect current financial, environmental, economic challenges and / or opportunities. Since 2007, the processing incentive rates have increased and been reduced in consultation and agreement with the processor. The most significant increase occurred in 2007 at the start of the TSBC program, and again starting in 2022 due to the financial impacts of COVID.

In 2024, TSBC initiated a more rigorous and fact-based process of reviewing the processing incentives, a Sustainability Review. This is conducted by an independent 3rd party, with significant experience in conducting these reviews for other stewardship agencies in BC and across Canada.

The review looks at the processors' profitability, and their revenue and costs of managing regulated tires. Using a virtual processor model created by the reviewer, the review explains the business model and basis of profitability of the processor. The final report provides detailed information to both TSBC and the processor to inform you whether any adjustments should be considered to the recycling incentives to ensure that the processor can make a reasonable but not excessive profit and includes benchmarking of profitability to other companies/industries. The cost of this review is borne by TSBC.

TSBC will conduct a sustainability review every 3 years, or more frequently if needed. The ongoing annual review of the processing incentives will also continue to ensure both parties are responding on a timely basis to factors that may trigger the need for adjustments.

Manufacturing Incentive

The program is designed to **promote** the increased use of BC recycled rubber by providing an incentive to eligible BC manufacturers for the use of BC recycled rubber in recycled rubber products. Unlike the transportation and processing incentives, the manufacturing incentive is not a mandatory incentive. It is budget driven and not available on an ongoing basis. The details of the incentive program are published on TSBC's web site in its [program policy](#) document.

The incentives rates were established in 2008 by request and in consultation with two BC based recycled rubber manufacturers. As this is a program designed to **promote** the use of BC recycled rubber vs paying the cost to transport and process the tires, an adjustment to the rates is unlikely.

TSBC's fiscal responsibility includes regular reviews of the appropriateness of its incentives:

- The transportation incentive is adjusted a minimum of quarterly for fuel related costs and a minimum of annually for non-fuel related costs, such as insurance and labor. It is reviewed in consultation with the affected parties, and the data source for the adjustments is agreed between the processor (who manages collection of the tires) and TSBC.

- Processing incentives are reviewed in consultation with the affected parties a minimum of annually and where necessary may include a TSBC directed in-depth study, such as the sustainability review noted above, to ensure any increase or decrease is justifiable.
- The manufacturing incentive is a budget-driven program reviewed on an annual basis.

Should any issues arise with incentive recipients, their contracts with TSBC include a [Dispute Resolution process](#).

REPORTING

TSBC's financial statements are audited annually by an independent third party. The statements are included in [TSBC's Annual Report to the Director](#) and published on the website. TSBC's non-financial information is also subject to an annual audit as required by the Ministry, and these results are also included as part of TSBC's Annual Report.

TSBC publishes its [program policies](#) which include the incentive rates for transporting and processing BC scrap tires.

RISK MANAGEMENT

TSBC has agreements with its processors and manufacturers which include but are not limited to the obligations of both parties with respect to insurance requirements, audit and reporting, performance measures and financial penalties, financial securities, and contingency plans in the event of fire, flood or market disruption.

TSBC maintains a reserve fund that assists in stabilizing eco-fees by addressing year to year cost variances resulting from program enhancements and fluctuations in sales and collection volumes. The fund also exists to provide support for research and development activities that align with TSBC's goal to *foster and support innovation and research relative to higher valued solutions within the industry*.

5. Management of Environmental Impacts [Section 5(1)(c) (v, vii & viii)]

The plan adequately provides for assessing the management of environmental impacts of the program. The plan adequately provides for eliminating or reducing the environmental impacts of a product through the product's life cycle and for the management of the product in adherence to the order of preference in the pollution prevention hierarchy.

There are many environmental benefits of diverting tires from landfills and the environment in general: reduced fire hazard and the potential for air, water and land pollution; fewer breeding habitats for West Nile Virus-carrying mosquitoes; and the recovery of rubber and steel that are very energy intensive materials to obtain raw and consequently major contributors of greenhouse gases (GHG).

The Ministry's pollution prevention hierarchy consists of 7 levels, (a) to (g), as identified below. As TSBC represents the tire retailer and not the manufacturer, it has little or no influence on the first three levels of the hierarchy, (a), (b) and (c). TSBC will, however, maintain a watching brief for industry advancements in these areas and identify them in the Annual Report, along with any emerging issues of concern regarding tire composition.

REDUCE – level (a)

While managing tires at their end-of-life is important, lengthening their lives so that fewer are used is essential. Tire manufacturers are making progress: since 1981 the average tire life has gone up 56% (from 46,000 km to over 72,000 km). Also, average tire rolling resistance has decreased by more than 25% simply by making the tires lighter and stronger. Manufacturers also recognize the need to balance environmental concerns with tire safety and customer satisfaction.

TSBC works in partnership with The Tire & Rubber Association of Canada in their annual Be Tire Smart campaign which focuses on educating the motoring public on the role of proper tire inflation and maintenance in extending tire life. This includes ongoing social media posts, blog / news postings by TSBC on its website, and educating the consumer at community events attended by TSBC throughout the province.

REDESIGN – level (b) / REDUCE UNUSED PORTIONS – level (c)

TSBC's ability to influence product design to increase recyclability is extremely limited. While this is an accepted and theoretically possible outcome in some industries, automotive tires are not simple consumer commodities. Instead, they are a critical element in the safe operation of motor vehicles. For this reason, the design and operating parameters of tires are mandated by

federal regulation and international agreement. The things that make a tire "safe" also tend to be those that make it difficult to recycle.

REUSE – level (d)

Known in the industry as culling, tires collected by the hauler can be diverted from recycling and sold as used tires. The tires diverted for this second use are not recorded in TSBC's collection numbers and those that are exported will never re-enter BC's system. In addition, most Medium Truck tires are retreaded at least once, extending the life of these tires.

While TSBC recognizes that some tires are directed away from the program for reuse, it does not actively participate or financially support these activities and as such, receives no related reporting.

RECYCLE – level (e)

A tire has three key components: rubber, steel and fibre, and all are directed to an end use with any waste directed to landfill.

Rubber:

- Crumb rubber – granules of rubber with the steel and fibre removed.
 - The crumb is used to create a variety of products including athletic tracks and synthetic turf fields; playgrounds; colorful, resilient flooring in recreational facilities; and flooring and mats for agricultural and industrial use.
- Mulch – tire shreds with the steel removed.
 - The mulch is used to replace bark mulch and can be purchased by the public directly from many big box stores.

Steel: extracted from tires during the crumb and mulch processing and is recycled.

Fibre: extracted from tires during the crumb processing and is directed to a cement kiln for energy recovery (level f, below).

To ensure environmental outcomes, the processor is required to submit to TSBC the results of its annual environmental audit and, in accordance with program policy, post a financial security. The processor is also subject to third party audits by customers that sell the recycled product, such as Costco and Walmart.

Beyond primary processing, TSBC promotes the use of BC's recycled rubber in products manufactured in BC through its Manufacturing Incentive program.

ENERGY RECOVERY – level (f)

The BC tires not directed to recycling are used as tire derived fuel (TDF) to recover energy.

The policy of allowing some tires to be used as a fuel supplement is sound both economically and environmentally: TDF serves as a replacement for less environmentally friendly fossil fuels such as coke and coal. It is a practice followed by many other Canadian provincial programs for a variety of reasons, and TDF is a significant end use in both the US and Europe. Studies of TDF that focus on a life cycle approach are available on the TSBC website (e.g., by [Aliapur](#) and the [Pembina Institute](#)).

TDF usage at the cement plant in BC requires environmental permits, which are issued by Metro Vancouver as the delegated authority for the Ministry.

RESIDUAL MANAGEMENT – level (g)

The volume of material directed to landfill, comprising waste from the recycling process and tires that cannot be processed, is extremely low. This is due to investments made by the processor to ensure 100% of the tire is processed and sold to end markets, as well as the absence of a processing incentive for this type of disposal.

The TSBC Annual Report to the Director separately reports the Residual volume and each of the Recycle and Energy Recovery volumes.

6. Dispute Resolution [Section 5 (1)(c)(vi)]

The plan adequately provides for a dispute resolution procedure for disputes that arise between a producer and person providing services related to the collection and management of the product during implementation of the plan or operation of the extended producer responsibility program.

TSBC's strategy has been to avoid disputes, and its success has been achieved by taking a partnership approach with program service providers and related stakeholders. This entails:

- Having written contracts with all companies that receive financial incentives from TSBC (participants). These contracts include a section specific to dispute resolution that outlines the range of steps that will be taken should a dispute arise.
- Managing key contracts with regular and frequent partnership relationship meetings to keep communication and trust levels high.
- Tracking and monitoring tire collection complaints from retailers and generators.
 - Should an issue arise with tire collection, the retailer / generator is asked to handle the issue directly with the processor. If the issue remains unresolved, the retailer / generator is asked to contact the TSBC office directly. Complaints are documented and tracked by TSBC and reviewed with senior management on a bi-weekly basis. The contract with the processor includes commitments to the handling and resolution of complaints and subsequent financial penalties for underperformance.

TSBC recognizes that scrap tire generators may or may not be formal participants in the program and may not have a direct contractual relationship with the processor responsible for collection services. In these situations, TSBC plays an active role in clarifying responsibilities, facilitating communication between the relevant parties, and supporting timely resolution of collection-related issues. TSBC staff are available to intervene where needed to help mitigate confusion, ensure program expectations are understood, and confirm appropriate follow-up actions

- Hauler and local government representation on TSBC’s Advisory Committee.

There have been no disputes since TSBC implemented the program but if one occurs, as noted above, TSBC has set out a dispute resolution procedure in its contracts with participants. This involves a multi-step settlement process that starts with negotiation before moving to mediation where the costs are shared equally among the parties involved.

Beyond the stakeholders with which it has a formal contract, TSBC maintains a log to record and track all incoming concerns regardless of the stakeholder’s size, location or interest in the program. Each concern is dealt with by the appropriate TSBC staff directly with the party concerned.

7. Performance Measures and Targets [Section 5 (1)(a)(i),(ii),(iii)]

The plan will achieve, or is capable of achieving within a reasonable time:

- *a 75% recovery rate or another recovery rate established by the director;*
- *any performance measure, performance requirements or targets established by the director; and*
- *any performance measures, performance requirements or targets in the plan.*

The performance measures, targets and reporting commitments can be found in [Appendix A](#).

8. Stakeholder Consultation on Plan Implementation and Operation **[Section 5 (1)(b)]**

The producer has undertaken satisfactory consultation with stakeholders prior to submitting the plan for approval and will provide opportunity for stakeholder input in the implementation and operation of the extended producer responsibility program.

STAKEHOLDER CONSULTATION – PRE-PLAN SUBMISSION

The Consultation Process and Attendance and the Summary of Consultation Feedback and Associated Responses will be attached to the final submission to the Ministry.

STAKEHOLDER CONSULTATION – PROGRAM OPERATIONS

TSBC connects with many of its stakeholders on an ongoing basis including:

- The TSBC Advisory Committee, which convenes once a year and upon request by any of the members. The committee is made up of a broad reach of stakeholder groups such as scrap tire generators, haulers, processors, manufacturers, local government and Indigenous & environmental organizations. The committee has an opportunity to address any specific issues, to learn of any TSBC program updates and to provide advice on any operational or policy issues presented for discussion.
- The BC Product Stewardship Council for TSBC's annual survey and connecting in person at conferences either informally or at a scheduled session arranged by the conference host.
- Attendance at community events throughout the province, which enables one-on-one dialogue with the public.
- Partnership meetings with key service providers, which occur monthly or quarterly and assist in keeping current on any issues or developing threats to the operation of the program.
- Monthly communication to retailers, which provides them with key updates / messaging.
- Quarterly dialogue between TSBC member organizations and the director who represents the member organization on the board. This allows for any member organization concerns to be conveyed to the board and staff and allows for a transparent process.
- Staff attendance at key conferences, which enables face-to-face dialogue with other stakeholders to specifically address any issues.

INDIGENOUS CONSULTATION

TSBC remains dedicated to expanding its outreach to Indigenous communities regarding the TSBC program. This is principally achieved through TSBC’s involvement with the First Nations Recycling Initiative (FNRI). The FNRI program manager conducts site visits to educate community members about tire disposal options and collection procedures and to ensure ongoing awareness of proper disposal locations and relevant contacts for addressing concerns. Additionally, TSBC participates as a member of the Indigenous Zero Waste Technical Advisory Group (IZWTAG), attends the annual IZWTAG day, and serves as an exhibitor at this event to facilitate direct engagement with attendees. TSBC will continue to include comprehensive reports of supported or participated events and activities related to Indigenous communities in its Annual Report.

APPENDIX A: Performance Measures, Targets and Reporting Commitments

Term: 2027 – 2031

TSBC commits to achieving the following annual targets and reporting commitments. The results of both the performance targets and reporting commitments will be included in TSBC’s Annual Report to the Director submitted on or before July 1 every year. For ease of reference, the targets changed from the current plan are highlighted in yellow.

Metric		Reporting Commitment / Target	Subject to 3 rd party audit
Products Sold and Collected			
1	Total number of tires sold in the Reporting Year	Reported: in Annual Report Target: N/A	Yes
2	Total number of tires collected in the Reporting Year	Reported: in Annual Report Target: N/A	Yes
3	Recovery Rate (<u>Total # tires collected in Reporting Year / Total # tires sold 5 years prior to Reporting Year</u>)	Reported: in Annual Report Target: =>92%*	Yes
4	Total metric tonnes of tires collected in each Regional District in the Reporting Year and on a per capita basis	Reported: in Annual Report Target: N/A	No
5	Results of TSBC’s ongoing participation in the Stewardship Agencies of BC waste audits (and results of any local government waste audits if data is shared with / made available directly to TSBC)	Reported: in Annual Report Target: N/A	No

Metric		Reporting Commitment / Target			Subject to 3 rd party audit	
Management of Environmental Impacts						
6	End fate management of materials - expressed as a % of the total volumes processed and shipped in the Reporting Year Note: on average, rubber accounts for 70% of the total weight of the tire material with 15% steel and 15% fibre	Reported: in Annual Report Target: *			Yes	
			Recycling	Energy Recovery		Landfill
		Rubber	2027 – 28: 90% 2029 – 31: 92%	2027 - 28: 9% 2029 – 31: 7%		<1%
		Steel	100%			
Fibre		100%				
7	Efforts taken to reduce environmental impacts, to increase reusability and recyclability	Reported: in Annual Report Target: N/A			No	
Collections & Accessibility						
8	Number and location of collection facilities – these are “registered retailers” that will take back a scrap tire from the consumer at the time a new tire is sold	Reported: in Annual Report Target: 1,850			Yes	
9	a) Total number of registered retailers in BC that take back “orphan” tires (Return to Retailers - R2Rs) b) Total number of R2Rs in each Regional District For details, see EPR Plan section 2, Access to Collection–R2R program	a) A minimum of 25% of “registered retailers” b) At least 25% of “registered retailers” in each Regional District are R2R locations			Yes	
10	Number of TSBC tire collection events, including date, location, and number of tires collected	Reported: in Annual Report Target: N/A			No	

Metric		Reporting Commitment / Target	Subject to 3 rd party audit
11	Number of legitimate collection complaints	Reported: in Annual Report Target: N/A	No
Consumer Education & Awareness			
12	Education and Awareness a) Awareness of where to take scrap tires for safe disposal b) Awareness of where to go to find information on safe disposal locations	Reported: in Annual Report Target:* a) 2027 – 2028: 59% 2029 – 2030: 62% 2031: 64% b) 2027 – 2028: 74% 2029 – 2030: 76% 2031: 78%	Yes
83	Description of educational materials and educational strategies used	Reported: in Annual Report Target: N/A	No